

Harrogate
Health & Beauty
Cosmetic Clinic

Client Questionnaire – Existing Clients

In order to plan for future standards, treatments and products we'd really appreciate your comments. Warmest regards, Bente.

Name	
Date	
Email	

How did you find us?

- Personally know a member of staff
- Referred from a friend
- Print advert
- Web advert
- Web search

Why did you choose us?

- Convenient location
- Clinic reputation
- Staff member reputation
- Cost of treatment/product

What do we do well?

- Overall service
- Prompt telephone appointments
- Prompt online appointments
- Clinic cleanliness and appearance
- Informative & helpful staff
- Treatment/product results
- Would you refer a friend?

Any further comments appreciated

The clinic now has two highly qualified beauty therapists. If you have had continuous treatment with Bente for many years, would you consider having a beauty treatment with one of the therapists in the future?

- Yes
- Unsure
- No

Any further comments appreciated